

PRE-TREATMENT AND POST-TREATMENT FOR A SUCCESSFUL FLEA TREATMENT

To qualify for the Flea Free Guarantee* ALL PARTS of this checklist must be carried out and strictly adhered to. Your Pest Interceptor technician will go through the checklist with you before he starts the treatment.

Please be ready for your allocated time slot. The Pest Interceptors are always busy, especially in the summer months. One of the ways we keep our prices low and treatments excellent is by being efficient. We cannot be efficient if we are delayed starting jobs. We are nearly always on time, so **please be ready for us**, we don't ever want to charge a waiting charge.

This means that if your treatment is booked in for 10:00am, you should be ready to leave the property as per the following checklist at 10:00am.

The PRE-TREATMENT should all be done at this point. The pre-treatment must be carried out to an acceptable standard to qualify for the guarantee. At 10:00am (for this example) the Pest Interceptor technician shall work through the numbered Pre-treatment steps listed on the checklist. You will need to sign the checklist to agree with his findings. You **MUST HAVE THIS CHECKLIST PRINTED OUT** so it can be checked and signed, failure to do this will invalidate the guarantee.

We want your flea treatment to work just as much as you do, this is why we are so stringent about pre and post treatment procedures. We want to protect our reputation for getting rid of your fleas in one treatment. We also want you to be flea free, and the only way to guarantee this is to do the pre and post treatment procedures in a proper manner.

The truth is, even if you don't do everything on the checklists, the treatment will probably still work, but we can't and won't guarantee it.

So, here is your checklist. Please adhere to the list chronologically and to the best of your ability. No steps should be omitted. Start at number 1 and follow it step by step. Let's get you Flea Free Guaranteed!!!

PRE-TREATMENT:

1. Do not use any flea treatments such as powders, smoke bombs, sprays, aerosols, etc. for 24 hours prior to the treatment time.
2. A 'Spot On' treatment must be applied to all cats and dogs living in or visiting the property. This should be a treatment that 'kills' fleas, not one that 'repels' fleas. If the cats and dogs already have a flea killing spot on treatment, this should be checked to make sure that it will still be working 3 weeks after the date that we treat your home. **Proof of purchase will be required, a receipt will suffice.**

3. Wash all cat and dog bedding at 60 degrees C or hotter, tumble dry if possible. Some customers just buy new beds for their pets, but if you do, don't use the new bedding until the day of treatment and make sure that the old bedding is thrown away in a sealed outside bin.
4. Lift anything that can be lifted off the floor, up and off the floor. For example, if you have boxes under your bed, remove the boxes and place them on top of the bed. They can go back under after treatment. The more surface area of floor space we can spray, the faster the treatment will work.
5. Divan type beds need to be thoroughly vacuumed underneath.
6. Sofas and settees must be moved and vacuumed underneath.
7. Large furniture like wardrobes and sideboards must be pulled 15cm away from walls and vacuumed behind using the nozzle attachments of your vacuum.
8. Any clothing, soft toys, towels or throws that have been on the floor must be washed at 60 degrees C and tumble dried if possible. If this is not possible the items can be bagged up and put in a freezer for 48 hours or dry cleaned.
9. VACUUMING - this is extremely important. Make sure that you thoroughly vacuum all floors, including hard floors, as well as carpets and rugs. You must vacuum all dust and debris off floors and in any cracks and crevices. Dust and debris will compromise the effectiveness of the chemicals we use. Use the vacuum nozzle attachments to get into any nooks and crannies, for example, cracks and gaps around skirting boards, the gaps between bare floorboards, down the sides of sofa cushions, basically anywhere a tiny flea can get to and lay eggs needs to be vacuumed.
10. Empty the vacuum contents into a sealed outside bin or discard the vacuum bag in a sealed outside bin.
11. All humans and animals (including fish, reptiles, children, amphibians and insects) must be out of the property whilst the property is being treated by your Pest Interceptor. They must stay out of the property until the wet spray flea treatment is dry to the touch, this is usually around 6 hours after the spraying is finished, but it does depend on temperatures inside and outside of the house. To speed this time up we can turn your central heating on when we have finished spraying, if you want us to.
12. You must **PRINT OUT THIS CHECKLIST** for your Pest Interceptor to go through with you and for you and the technician to sign and date. Failure to have this will invalidate the guarantee.
13. Now you have done your hard work, it's now time for the Pest Interceptors to do their magic and to make those fleas just a bad memory.

POST-TREATMENT:

1. Make sure that carpets, rugs, and floors are dry to the touch before allowing pets back into the property. This is very important for cats and dogs as they can absorb chemicals through their paw pads. Once it is dry the chemicals are of no risk to cats or dogs.

2. **ABSOLUTELY NO VACUUMING FOR 3 WEEKS.** This is imperative. Even if you don't see a flea from the day of the flea treatment, do not be tempted to vacuum. Let me reiterate this, **NO VACUUMING FOR 3 WEEKS. 3 weeks. 21 days. NEVER LESS!!! Not even by 1 day.**

3. During this 3 week period **DO NOT use any other flea treatments in the house.** If you do they will mix with our chemicals and will cause the flea treatment to fail. If you notice the occasional flea during the 3 week period, please do not be alarmed, this is all part of the process. Some customers may even see a flea on the last day of the 3 weeks, however, after the 3 week threshold is crossed the fleas will be gone completely.

4. If the property is empty, someone must go into the property every 3 days and have a 'disruptive' walk in every room of the property. In the colder months the central heating will need to be turned on prior to this walk. Once the temperature is reasonably warm, take a walk around, stamping if possible. The fleas need the warmth from the heating and the vibrations from the footfall to hatch out and get the flea treatment on them. When we carry out this service for customers we pull a bin bag up over each leg and hold the bin bags around our thigh tops to stop us from taking any fleas home and to stop us getting bitten. If this 'disruptive' walk isn't carried out, the flea treatment is likely to fail as the fleas will go into a state of hibernation, called diapause, where they will remain dormant for up to two years! We need the 3 week lifecycle of the fleas to run through fully for the treatment to work.

5. MOST IMPORTANTLY, please have faith in the knowledge and experience that the Pest Interceptors have when it comes to treating your fleas, after all, it is this knowledge and experience that makes us able to offer a FLEA FREE GUARANTEE* to you, our customer. This treatment will work, as long as you follow the instructions above.

TECHNICIANS REPORT:

Is the Flea Free Guarantee applicable on this job? YES/NO

If no, why?

PRE-TREATMENT FAIL = 1 2 3 4 5 6 7 8 9 10 11 12 13

POST-TREATMENT FAIL = 1 2 3 4

P.S. Don't forget that the treatment may still be successful if you fail the checklist, it's just that we can't guarantee that it will.

SIGNED BY:

Homeowner / Tenant: _____

Date: _____

Technician: _____

Date: _____